

PRIVACY POLICY Vacation Rentals

The protection of your personal data is of utmost importance to us. Therefore, we process your data exclusively on the basis of legal regulations (GDPR, Telecommunications Act 2003). The following privacy policy informs you about the most important aspects of data processing related to our website.

Contact with us

If you contact us through the online form or via e-mail, the data you provide in order for us to be able to process your request will be retained for twelve months in case of follow-up questions. We will not forward any personal data without your consent.

Data storage

For the purpose of contract processing, we store the following data on our server: date of arrival/departure, number of adults/children, age of the children, name, surname, address, contact information (phone/cell phone/e-mail). The data provided by you is required for contractual fulfilment and/or for the implementation of pre-contractual measures. Without the data, we cannot conclude the contract. With the exception of the transmission of your bank data to our banking institution/payment service provider to facilitate the transaction of the rental fee and to our external tax accountant to book your payment, your data will not be transmitted to third parties.

After the contract ends, we eliminate all retained data. In the event of a contract being concluded, all data from the contractual relationship will be encrypted and stored until the expiry of the statutory tax retention period (7 years).

In case no contract is concluded, the data you provided will be eliminated automatically from our system after 12 months.

Data processing is carried out on the basis of the legal provisions as set forth in § 96 paragraph 3 of the Telecommunications Act and Art. 6 (1) a (consent) and/or b (necessary for the performance of a contract) of the GDPR.

Cookies

Our website uses three types of cookies:

→ Temporary cookies

These cookies are only stored until you close the web browser. The so-called session cookies are used to identify the user's session. A 32-figure code (for example, "39f72b72baa21f3bb19d0bac95161617") is stored on the user's computer and eliminated automatically when the browser is closed.

→ Persistent cookies

We only save the user's last language choice. If a user uses the English website, the corresponding cookie will be saved on his/her browser. Next time he/she visits our website, it will automatically be the English version.

→ Third party cookies

Third party elements, such as Google Analytics, but also different social sharing buttons from Facebook, etc., can create cookies on your browser.

We use cookies to make our website more user-friendly. Some cookies will be saved on your device until you delete them. Through cookies, it is possible to recognize your web browser during your next visit.

If you do not want us to store cookies, you can set your browser to ask your permission before accepting a cookie.

In case you block all cookies, please note that you may not be able to use all features of this website.

Web analytics

Our website uses the web analytics service Google Analytics. This service uses cookies for the analysis of data about the behavior of visitors to a website. The information generated by the service is transmitted to the provider's server and stored there.

You can prevent the automatic saving of cookies by a corresponding setting of your browser software.

We have concluded a contract with the provider as data processor.

Data processing is carried out on the basis of the legal provisions as set forth in § 96 paragraph 3 of the Telecommunications Act and Art. 6 (1) a (consent) and/or f (legitimate interests) of the GDPR.

In compliance with the GDPR (legitimate interests), we aim at improving our services and our website. As the protection of our client's privacy is of utmost importance to us, their data is pseudonymized.

For more information about Google's use of data, data protection, etc. please visit the following websites <http://www.google.com/analytics/terms/de.html> and <https://www.google.de/intl/de/policies/>.

Our collaboration with the web analytics service is based on Privacy Shield.